

Message

From: Pagano, Frank [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=FCA1DF42AA534FD98A15FFD54B03C445-FPAGANO]
Sent: 10/17/2017 8:15:55 AM
To: Tsottles, Adam [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=5f07d66543e04df3a48ac4c41e2e771c-atsottle]; Casey, Ashlee [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=848807e134114e5dbeb52202330fa286-apotts]; Marker, Paul [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=9331ce6aa0354bacbe0e81ae0a3b90f3-pmarker1]
CC: Duffy, Megan R [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=0ae3cb3e28a74223a334bbca01f790ae-mduffy4]
Subject: 420-68352 HOPKINS VILLAGE 3212 SAINT PAUL ST, incident yesterday

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Please reply so I can contact our customer about ops response, thank you.

Frank J. Pagano
fpagano@wm.com
410-365-6436, mobile
Customer service, vamdcustomerservice@wm.com
800-553-7771



Message

From: Marker, Paul [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=9331CE6AA0354BACBE0E81AE0A3B90F3-PMARKER1]
Sent: 10/17/2017 8:29:26 AM
To: Pagano, Frank [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=fca1df42aa534fd98a15ffd54b03c445-fpagano]; Tsottles, Adam [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=5f07d66543e04df3a48ac4c41e2e771c-atsottle]; Casey, Ashlee [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=848807e134114e5dbeb52202330fa286-apotts]
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Sent: 10/17/2017 8:44:33 AM
To: Marker, Paul [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=9331ce6aa0354bacbe0e81ae0a3b90f3-pmarker1]; Tsottles, Adam [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=5f07d66543e04df3a48ac4c41e2e771c-atsottle]; Casey, Ashlee [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=848807e134114e5dbeb52202330fa286-apotts]
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420-69071 HARBOR POINT EXELON RO
420-67728 HARBOR POINT RECYCLING

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Sent: 10/17/2017 9:19:46 AM
To: Pagano, Frank [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=fca1df42aa534fd98a15ffd54b03c445-fpagano]; Tsottles, Adam [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=5f07d66543e04df3a48ac4c41e2e771c-atsottle]; Casey, Ashlee [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=848807e134114e5dbeb52202330fa286-apotts]
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Frank,

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I will continue to update you as we gather additional information.

Paul Marker

Sr. District Manager
Baltimore Hauling
pmarker1@wm.com

Waste Management

3545 Fairfield Road
Curtis Bay, MD 21226
Tel 410 354 8666
Fax 410 355 1022

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Sent: 10/17/2017 10:19:42 AM
To: Marker, Paul [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=9331ce6aa0354bacbe0e81ae0a3b90f3-pmarker1]
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Sent: 10/17/2017 10:23:39 AM
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Subject: RE: 420-68352 HOPKINS VILLAGE 3212 SAINT PAUL ST, incident yesterday

Thanks Paul

From: Marker, Paul
Sent: Tuesday, October 17, 2017 10:20 AM
To: Pagano, Frank <FPagano@wm.com>; Tsottles, Adam <atsottle@wm.com>; Casey, Ashlee <acasey2@wm.com>
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Sent: 10/17/2017 12:28:15 PM
To: Marker, Paul [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=9331ce6aa0354bacbe0e81ae0a3b90f3-pmarker1]; Tsottles, Adam [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=5f07d66543e04df3a48ac4c41e2e771c-atsottle]; Casey, Ashlee [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=848807e134114e5dbeb52202330fa286-apotts]
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Sent: 10/17/2017 1:50:32 PM
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Probably best to let the authorities handle it but thanks for the follow up!

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To: Marker, Paul <pmarker1@wm.com>; Tsottles, Adam <atsottle@wm.com>; Casey, Ashlee <acasey2@wm.com>
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Sent: 10/17/2017 3:57:09 PM
To: Marker, Paul [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=9331ce6aa0354bacbe0e81ae0a3b90f3-pmarker1]; Tsottles, Adam [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=5f07d66543e04df3a48ac4c41e2e771c-atsottle]; Casey, Ashlee [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=848807e134114e5dbeb52202330fa286-apotts]
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Sent: Tuesday, October 17, 2017 2:51 PM
To: Pagano, Frank <FPagano@wm.com>; Tsottles, Adam <atsottle@wm.com>; Casey, Ashlee <acasey2@wm.com>
Cc: Duffy, Megan R <mduffy4@wm.com>; Crawford, Robert <RCrawfo2@wm.com>
Subject: RE: 420-68352 HOPKINS VILLAGE 3212 SAINT PAUL ST, incident yesterday

Probably best to let the authorities handle it but thanks for the follow up!

From: Pagano, Frank
Sent: Tuesday, October 17, 2017 1:28 PM
To: Marker, Paul <pmarker1@wm.com>; Tsottles, Adam <atsottle@wm.com>; Casey, Ashlee <acasey2@wm.com>
Cc: Duffy, Megan R <mduffy4@wm.com>; Crawford, Robert <RCrawfo2@wm.com>
Subject: RE: 420-68352 HOPKINS VILLAGE 3212 SAINT PAUL ST, incident yesterday

The bldg has an apt community in it, we don't service and the apt has cameras. Our customer Beatty offered to help attain video of the incident from the apt. Let me know if necessary, thank you

Sent from my Verizon 4G LTE smartphone

----- Original message -----

From: "Marker, Paul" <pmarker1@wm.com>
Date: 10/17/17 9:29 AM (GMT-05:00)
To: "Pagano, Frank" <FPagano@wm.com>, "Tsottles, Adam" <atsottle@wm.com>, "Casey, Ashlee" <acasey2@wm.com>
Cc: "Duffy, Megan R" <mduffy4@wm.com>, "Crawford, Robert" <RCrawfo2@wm.com>
Subject: RE: 420-68352 HOPKINS VILLAGE 3212 SAINT PAUL ST, incident yesterday

The customer is sorely mistaken. Our drivers serviced this stop at 7:09am. Mr. O'Reilly assaulted our driver, damaged our vehicle and jumped in the cab of our truck. All of this was captured on cell phone video and our DriveCam footage. Our drivers showed incredible restraint. We are filing charges on the Mr O'Reilly this

Message

From: Tsottles, Adam [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5F07D66543E04DF3A48AC4C41E2E771C-ATSOTTLE]
Sent: 10/23/2017 9:36:23 AM
To: Hartman, Brooke [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=d345db8bd936414390108d0c239388fe-bhartma3]; Joel Shutt [Joel_Shutt@gbtpa.com]; Casey, Ashlee [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=848807e134114e5dbeb52202330fa286-apotts]
Subject: RE: 003000-126309847; Roy Palmer, Truck 312132; 10/16/17

Joel,

We have filed for charges against the individual and I will provide an update after meeting with the local state's attorney this week.

Thank You,

Adam Tsottles
Sr. Route Manager
atsottle@wm.com

Waste Management
Baltimore Hauling
3545 Fairfield Road
Baltimore, MD 21226
Cell 410 977 9421

From: Hartman, Brooke
Sent: Monday, October 23, 2017 9:54 AM
To: Joel Shutt <Joel_Shutt@gbtpa.com>; Casey, Ashlee <acasey2@wm.com>; Tsottles, Adam <atsottle@wm.com>
Subject: RE: 003000-126309847; Roy Palmer, Truck 312132; 10/16/17

Hi Adam,

Since you have followed up with this since the original incident, can you please provide update to Joel?

Thanks!
Brooke

From: Joel Shutt [mailto:Joel_Shutt@gbtpa.com]
Sent: Monday, October 23, 2017 9:26 AM
To: Casey, Ashlee <acasey2@wm.com>
Cc: Hartman, Brooke <bhartma3@wm.com>
Subject: [EXTERNAL] 003000-126309847; Roy Palmer, Truck 312132; 10/16/17

Good morning. Can you provide me with any additional details about what happened? Are there any local ordinances about what times WM can pick up? Is there any damage to our vehicle? Do we have any information on the person who vandalized the truck?

Joel Shutt | Sr. Resolution Manager | Gallagher Bassett
PO Box 2934, Clinton, IA 52733-2934
D: 717-610-3896 | F: 717-697-0625
E: joel_shutt@gbtpa.com

Alternate Point of Contact Cindy_stone@gbtpa.com

*GB is committed to delivering exceptional service and we are here to help.
Please contact my supervisor Crystal_pallardy@gbtpa.com with any questions.*

Message

From: Joel Shutt [Joel_Shutt@gbtpa.com]
Sent: 10/26/2017 11:02:35 AM
To: Tsottles, Adam [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=5f07d66543e04df3a48ac4c41e2e771c-atsottle]; Hartman, Brooke [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=d345db8bd936414390108d0c239388fe-bhartma3]; Casey, Ashlee [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=848807e134114e5dbeb52202330fa286-apotts]
Subject: [EXTERNAL] RE: 003000-126309847; Roy Palmer, Truck 312132; 10/16/17

Adam, is this a claim for subrogation only?

Joel Shutt | Sr. Resolution Manager | Gallagher Bassett
PO Box 2934, Clinton, IA 52733-2934
D: 717-610-3896 | F: 717-697-0625
E: joel_shutt@gbtpa.com
Alternate Point of Contact Cindy_stone@gbtpa.com

*GB is committed to delivering exceptional service and we are here to help.
Please contact my supervisor Crystal_pallardy@gbtpa.com with any questions.*

From: Tsottles, Adam [mailto:atsottle@wm.com]
Sent: Monday, October 23, 2017 10:36 AM
To: Hartman, Brooke; Joel Shutt; Casey, Ashlee
Subject: RE: 003000-126309847; Roy Palmer, Truck 312132; 10/16/17

Joel,

We have filed for charges against the individual and I will provide an update after meeting with the local state's attorney this week.

Thank You,

Adam Tsottles
Sr. Route Manager
atsottle@wm.com

Waste Management
Baltimore Hauling
3545 Fairfield Road
Baltimore, MD 21226
Cell 410 977 9421

From: Hartman, Brooke
Sent: Monday, October 23, 2017 9:54 AM
To: Joel Shutt <Joel_Shutt@gbtpa.com>; Casey, Ashlee <acasey2@wm.com>; Tsottles, Adam <atsottle@wm.com>
Subject: RE: 003000-126309847; Roy Palmer, Truck 312132; 10/16/17

Hi Adam,

Since you have followed up with this since the original incident, can you please provide update to Joel?

Message

From: Tsottles, Adam [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5F07D66543E04DF3A48AC4C41E2E771C-ATSOTTLE]
Sent: 10/30/2017 7:27:06 PM
To: civilianreviewunit@statattorney.org
Subject: State v. Matthew O'Reilly #6B02363577
Attachments: Matthew O'Reilly Incident.mov

Please see attached video of incident requested. I will forward the estimate of damages in a separate email.

Thank You,

Adam Tsottles
Sr. Route Manager
atsottle@wm.com

Waste Management
Baltimore Hauling
3545 Fairfield Road
Baltimore, MD 21226
Cell 410 977 9421

Message

From: Tsottles, Adam [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5F07D66543E04DF3A48AC4C41E2E771C-ATSOTTLE]
Sent: 11/27/2017 10:56:16 AM
To: civilianreviewunit@stattorney.org
Subject: State v. Matthew O'Reilly #6B02363577

Please see breakdown below outlining the cost to repair damages to our truck caused by Mr. O'Reilly. The breakdown includes additional operating costs (hourly wages, truck cost, etc.) incurred as a result of the incident.

	Quantity	Cost/Unit	Total Cost
Wiper Arm, LH	1	\$25.39	\$25.39
Wiper Arm, RH	1	\$25.39	\$25.39
Wiper Blade	1	\$2.81	\$2.81
Repair Labor	0.71	\$72.35	\$51.37
Lost Productive Time	1.45 Hours	\$140.00/Hour	\$203.00
			\$257.18

Thank You,

Adam Tsottles
Sr. Route Manager
atsottle@wm.com

Waste Management
Baltimore Hauling
3545 Fairfield Road
Baltimore, MD 21226
Cell 410 977 9421

Message

From: Veronica Colson [VColson@stattorney.org]
Sent: 11/27/2017 12:56:01 PM
To: Tsottles, Adam [/o=ExchangeLabs/ou=Exchange Administrative Group
(FYDIBOHF23SPDLT)/cn=Recipients/cn=5f07d66543e04df3a48ac4c41e2e771c-atsottle]
Subject: [EXTERNAL] State v. Matthew O'Reilly, Case #6B02363577

Good Afternoon Mr. Tsottles,

I have been trying to reach you regarding this case scheduled for tomorrow afternoon at the Wabash Courthouse in room 1. I was unable to leave a message because your voicemail box has been full. Can you please call me at your earliest convenience?

Thank you,

Veronica Colson
Assistant State's Attorney
Office of the State's Attorney for Baltimore City

Message

From: Tsottles, Adam [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=5F07D66543E04DF3A48AC4C41E2E771C-ATSOTTLE]
Sent: 11/27/2017 1:02:18 PM
To: Veronica Colson [VColson@stattonney.org]
Subject: RE: State v. Matthew O'Reilly, Case #6B02363577

Sure thing. What is the best number to reach you at?

Adam Tsottles

Sr. Route Manager
atsottle@wm.com

Waste Management

Baltimore Hauling
3545 Fairfield Road
Baltimore, MD 21226
Cell 410 977 9421

From: Veronica Colson [mailto:VColson@stattonney.org]
Sent: Monday, November 27, 2017 1:56 PM
To: Tsottles, Adam <atsottle@wm.com>
Subject: [EXTERNAL] State v. Matthew O'Reilly, Case #6B02363577

Good Afternoon Mr. Tsottles,

I have been trying to reach you regarding this case scheduled for tomorrow afternoon at the Wabash Courthouse in room 1. I was unable to leave a message because your voicemail box has been full. Can you please call me at your earliest convenience?

Thank you,

Veronica Colson
Assistant State's Attorney
Office of the State's Attorney for Baltimore City

Message

From: Christine Barratt [CBarratt@stattorney.org]
Sent: 12/14/2017 8:53:20 AM
To: Tsottles, Adam [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=5f07d66543e04df3a48ac4c41e2e771c-atsottle]
Subject: [EXTERNAL] RE: State v. Matthew O'Reilly #6B02363577

Dear Mr. Tsottles:

I am the ASA assigned to the above case in circuit court.

It is scheduled for 12/28 at 9am. As of right now, I don't know if it will be a trial. Can you be available that day should it go to trial? I can place you on call so you don't have to actually come in depending on where you will be that day.

Please give me a call at 443-384-7757.

Henry Priolean told me that he does not wish to go forward and will not be in court. I can go forward if you are willing to testify though with the video.

Thanks,

Christine Barratt
Assistant State's Attorney
Office of the State's Attorney for Baltimore City
443-384-7757

From: Tsottles, Adam [mailto:atsottle@wm.com]
Sent: Monday, October 30, 2017 8:27 PM
To: Civilian Review Unit
Subject: State v. Matthew O'Reilly #6B02363577

Please see attached video of incident requested. I will forward the estimate of damages in a separate email.

Thank You,

Adam Tsottles
Sr. Route Manager
atsottle@wm.com

Waste Management
Baltimore Hauling
3545 Fairfield Road
Baltimore, MD 21226
Cell 410 977 9421

Recycling is a good thing. Please recycle any printed emails.